

Cancellation Policy

Regular Weekends:

Upon booking, a credit card will be required to hold your reservation for each site booked. One night deposit is required to hold the reservation.

Cancellation Policy for Regular Weekends:

1. **Cancellation seven (7) days or more** prior to your date of arrival, a full refund.
2. **Cancellation within seven (7) days or less** prior to your date of arrival, your credit card will be charged for one (1) night stay.

Holiday Weekends: (minimum 3 nights)

Upon booking, a credit card will be required to hold your reservation for each site booked. A minimum of 3 nights stay is required.

Cancellation Policy for Holiday Weekends:

1. **Cancellation seven (7) days or more** prior to your date of arrival, a full refund.
2. **Cancellation within seven (7) days or less** prior to your date of arrival, your credit card will be charged for all three (3) nights for each site booked. *(However, if the site/s are able to be resold, your credit card will be charged at the regular weekend cancellation rate..)*

Shortened stays:

After you have arrived at Shady Pines, if you find you have to cut your stay short due to unforeseen personal circumstances (ie: severe illness / serious injury to campers / death of immediate family member), a gift certificate equivalent to the unused nights may be issued at the sole discretion of management. Gift certificates may be used on an alternate date during the current season (not valid on holiday weekends), not valid for cash.

Once a reservation has been confirmed, any changes or cancellations can be made by calling the campground at 519-232-4210. Cancellation fees may apply (see above).

Terms & Conditions:

- *Once cancellation has been received, Shady Pines reserves the right to resell any site/s previously booked, regardless of the cancellation fee paid. Should your conditions change, please call us for availability at that time.*
- *For cancellations received regarding holiday weekends, all sites previously booked must be resold by Shady Pines in order for the regular cancellation rate to apply.*
- *No refund or certificates will be issued due to inclement weather or other circumstances beyond our control.*

SHADY PINES RESERVES THE RIGHT TO REVIEW AND REVISE THESE POLICIES AT ANY TIME WITHOUT PRIOR NOTICE