



2023 Seasonal Camping Policies

The following policies are intended to provide a safe and enjoyable camping experience for all

QUIET TIME: 11:00 pm to 8:30 am. Keep voices at a quiet conversation level & music low or off.
BEHAVIOR of a disturbing nature will NOT be tolerated (ie: verbal or physical abuse, disregard of camp policies, excessive noise, etc). Please report disturbances **immediately** to staff. After hours, the staff-on-duty will be posted on the activity board at the lodge.

General Info

1. **Seasonal Contracts & General Liability Waivers:** are required to be signed each year and fees paid before gate cards can be activated in the Spring.
2. **Speed Limit:** anywhere in the park, including on the trails is **SLOW!!!** → **10 KM/ HR** ←
3. **Insurance:** Proof of insurance coverage on trailers and golf carts is required.
4. **Garbage: Do your part to keep the campground and trails free of litter.** Bins are provided for cigarette butts, garbage, recycle and metal waste. Do not bring waste from home. **Not accepted in our bins:** old tires, appliances, furniture, propane cylinders, batteries, e-waste (old computers, cellphones, etc). Dispose of these items at your local waste transfer station.
5. **Golf Carts:** must be electric and driven responsibly by a driver not less than 16 years of age. No golf cart may be driven until registered and registration sticker applied. Golf cart policies apply.
6. **Be a good neighbour:** always be respectful of others.
7. **Minors:** Parents/Guardians are responsible for the supervision of their children. By 11:00 pm. children/teens under 18 years of age are to be back on their site or with their parents at another site.
8. **Bicycles:** Helmets are **required** for those under 18 years of age when riding a bicycle in our park. Bicycles are to be parked back on sites by dusk and remain there until morning.
9. **Pets:** must be on a leash, except when in the dog park. Clean up after your pet. If the pet becomes a concern (excessive barking, aggression) you may be asked to remove the pet from the park.
10. **Firewood:** Firewood is available by the bucket or bundle. No bucket deliveries on the weekend.
11. **Alcohol/Drugs:** No alcohol or recreational drugs off your site. Weapons are not permitted.
12. **Visitors: all visitors must register upon arrival.** Day visitors to seasonals are no charge and must depart by 11 pm. Overnight adult visitors staying with you in your unit \$15 + HST/ children are no charge. Visitors are your responsibility and are required to abide by the rules of the campground.
13. **Parking:** is restricted to the number of vehicles you can accommodate safely on your lot. Additional parking is available in the designated parking area by the front gate. Notify the office if leaving a vehicle in the front parking area.
14. **Hard Closure:** December, January, & February - **entrance by appointment** only during this time, contact GM Ernie Schlegel 519-496-0096. Gate card access is turned off in the off season, washrooms and laundry are not unavailable.



EMERGENCY & FIRST AID: An AED defibrillator and Naloxone kits are available on site. Most of our campground staff are Red Cross Certified in First Aid and can assist in an emergency. Minor injuries can be treated at the office.

IN A MEDICAL EMERGENCY: Dial 911 for an ambulance. Location is **Shady Pines Campgrounds, 11316 Petty Street, Ailsa Craig.** Give them your site number or location within the campground. Send someone to notify the Office or Staff on Duty (after hours the names/numbers are posted on the main lodge bulletin board). Stay calm. If the patient is conscious, ask if you may begin first aid measures, what happened, and reassure them that help is on the way. If unconscious, roll them into recovery position on their side to keep airways open. An emergency phone is located by the public washrooms at the back of the main building.



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Use of Common Areas

1. **Pools:** Rules and hours are posted. No lifeguard on duty, use at own risk. No food, beverages, pets, electronics, or large floats in the pool enclosures. Under 12 years old & non-swimmers require supervision by a responsible person no less than 16 years of age.
2. **Fishing:** catch & release - return aquatic life to their natural environment as quickly as possible.
3. **Playground Equipment:** is off limits after dusk.
4. **Glass:** No bottles or glass containers of any kind off your site.
5. **Off Road:** No fuel-powered off-road vehicles on the trails or on the campgrounds (ie: ATVs, go-karts, dirt bikes, or other such vehicle for recreational use).
6. **Roadways:** In the Spring, be aware that your site and areas within the park may be saturated and soft from rain or snow melt. Do not drive on the grass, stay on the roadways.

Trailers

1. **Keep your trailer clean and in good repair**, not only for visual appeal but also for your health. Water seeping in can lead to major damage in your unit and can become a health hazard of molds and mildew. Repair any cracked seals or caulking before a leak happens or asap when noticed.
2. **Trailer repairs and winterizing/opening** within the park may be completed by site occupants or mobile RV service, tradespeople or contractors who carry Worker's Compensation coverage and liability insurance. Propane gas repairs and electrical issues must be completed by qualified technicians. Winterizing protects your pipes and toilets from freezing.
3. **Septic System:** Do not flush diapers, personal sanitary products, wipes, multi-ply household toilet paper, paper towels or grease, as these can clog or block your black water tanks & septic systems. Use only RV or septic-safe toilet paper that dissolves rapidly. Use RV septic tank treatment products weekly to help prevent blockages & eliminate odours. RV toilet paper and septic tank treatment products are sold in the camp store.
4. **Additional Appliances:** electric appliances not included in your unit must be declared, ie: extra fridge. Ask us about the rebate for energy star appliances. Electric heaters are not permitted.
5. **Selling:** Please inform camp management if you plan to sell your trailer. Sites are not included in the sale of any seasonal unit. Purchasers must complete a seasonal site application and be endorsed by management to remain on the site. For sale signs on trailers are discouraged. A flyer may be posted on the bulletin board with items for sale with approval from management.
6. **Seller Service Package:** Shady Pines offers a seller service package to assist you to sell your trailer, includes marketing/ advertising, handling inquiries & responses, showing units to potential purchasers, seasonal site application processing, and submitting all offers. Ask at the office for rates.
7. **Age Restriction:** Seasonal trailers **twenty (20) years old or older*** must be removed from the park when the unit is sold, due to safety concerns with aging propane, appliances, plumbing and electrical systems, and to maintain park aesthetics. *CSA Standards Class Z-241 park model units will require management approval and hold updated CSA Technician Safety Certification on propane, plumbing & electrical components. If your trailer is at or getting close to the age restriction, consider upgrading to a newer unit.
8. **Rodent Control:** there are many methods of discouraging rodents from entering your unit when it's stored for the winter, but none are guaranteed. Plug any holes that they might enter through with spray foam or steel wool. Remove all food from the trailer and thoroughly clean to remove any remnants of food. Place scented dryer sheets such as Bounce or Peppermint essential oil on cotton balls and place all through your unit (plus it'll smell great in the Spring!) Sprinkle cayenne pepper around the wheels and anywhere that touches the ground. Traps that are baited with food will attract rodents.



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Site Maintenance

1. **Take pride in your site:** Keep it neat and tidy, with clutter out of sight and the grass cut.
2. **Shady Pines reserves the right** to take on the responsibilities of the occupant to maintain their site, if they should not comply, and charge the appropriate fee for services rendered.
3. **Digging:** Refrain from planting of trees, digging or placing of stakes due to underground services. Check with management before you dig.
4. **ALL additions and building projects** (decks, sheds, add-a-rooms, hard awnings, fences, etc) must be submitted in writing and authorized by management. Check before you build!
5. **Outside lighting** is recommended to be **LED or solar**. Be energy conscious, put electric lights on a timer to shut off at bedtime and turn off when you leave the park.
6. **One camping unit per site.** A tent is permissible to set up on your site for children and registered overnight adult campers. Please set up the tent away from roadway for safety.
7. **Sites must be returned** to original condition when vacated.

New to Seasonal Camping? If you are new to seasonal camping, you'll soon discover that there are many differences from the occasional weekend camping trip. To name a few: it's all set up when you arrive, you can come and stay for longer than a weekend or 2-week holidays, your neighbours aren't revolving doors, and you won't have to find a place to store your trailer when it's not in use. You may have bought used from another camper or new from a dealer, with an abundance of quickly covered information... that you no longer remember. It happens more frequently than you might think. Ask the staff or any seasoned camper for advice. There are no stupid questions, and you'll get the answers and help you need.

Shady Pines Campground Inc. is a privately owned property, and as such, we reserve the right to refuse entry, to evict, or to cancel the Contract/License of Occupation at any time and for any reason.